

STAFF / PRINCIPAL FULL-STACK & DEVOPS ENGINEER

Senior Full-Stack & DevOps Engineer with 30+ years of professional experience designing, scaling, and maintaining production systems. Deep expertise in Ruby on Rails, cloud infrastructure (AWS/Heroku), Dockerized environments, and CI/CD pipelines. Known for modernizing legacy systems, enforcing engineering standards, and enabling teams to ship reliable software at scale.

QUALIFICATIONS

PROGRAMMING	WEB DEVELOPMENT	DATABASE	AI TOOLS	TESTING / LINT
<ul style="list-style-type: none">• Ruby (13 yrs)• Rust, Python, PHP• Visual Basic (12 yrs)• Java, C/C++• node.js	<ul style="list-style-type: none">• Rails (13 yrs)• HTML (24 yrs)• SASS (CSS 3), (15+ yrs)• React, JQuery, Coffeescript• Foundation, Bootstrap• StimulusJS	<ul style="list-style-type: none">• PostgreSQL (17 yrs)• MongoDB (2+ years)• MySQL (10 yrs)• REDIS• MS SQL Server (7 yrs)• MS Access (16 yrs), SQLite	<ul style="list-style-type: none">• ChatGPT 5.x• Github Copilot• Octave (ML)• perChance	<ul style="list-style-type: none">• GitHub Actions• rspec, rubocop• simplecov, pry• eslint• (scss,yaml,mdl) -lint• capybara, selenium

OS / CLOUD	VIRTUALIZATION	DEVOPS	NETWORK	PLATFORM
<ul style="list-style-type: none">• Linux, Ubuntu, Red Hat (18 yrs)• Microsoft “Windows” (26 yrs)• Macintosh, Apple (~8 yrs)• AWS, Heroku / Heroku Shield• Google Cloud, Rackspace	<ul style="list-style-type: none">• KVM (15+ yrs)• VMware• VirtualBox (15+ yrs)• Docker (8+ yrs)• Kubernetes	<ul style="list-style-type: none">• Terraform• Chef (6 yrs)• Git (11 yrs)• Capistrano (8 yrs)• CD/CI• Unicorn	<ul style="list-style-type: none">• CloudFlare (4+ yrs)• WAF• DNS, GoDaddy• TLS/SSL, certbot• DHCP• iptables	<ul style="list-style-type: none">• ownCloud• NextCloud• Alfresco• NGNIX, Apache2• Zimbra (Email)• Exchange

B2B TOOLS	ONLINE APPS	MEDIA TOOLS	OFFICE TOOLS	REMOTE	METRICS
<ul style="list-style-type: none">• Slack (4+ yrs), Teams• Asana (4+ yrs), Jira• Basecamp (6+ yrs), Monday• Zoom, Google Meet• Snowflake	<ul style="list-style-type: none">• Wordpress• Request Tracker• MediaWiki• GitLab• BigBlue Button	<ul style="list-style-type: none">• GIMP (12 yrs)• Inkscape (9 yrs)• Kdenlive (8 yrs)• Photoshop• Illustrator	<ul style="list-style-type: none">• Office (24 yrs)• Libre (12 yrs)• PDF Editors• Prezi• Figma	<ul style="list-style-type: none">• ssh• X2Go, NX• RDP• Go2Meeting• WebEx	<ul style="list-style-type: none">• Grafana• Prometheus• BetterStack• Skylight• Honeybadger

PROFESSIONAL EXPERIENCE

HERDDOGG – Seward, NE (Remote)

Nov '23 – Jan '26 (2+ years)

Senior Software / DevOps Engineer

- Designed company's first Docker dev platform; reduced onboarding/setup issues ~60%.
- Led Rails 5→7 production upgrade with zero downtime.
- Enforced CI/CD, testing, and linting via GitHub Actions; reduced regressions.
- Improved search/caching pipelines; cut lookup latency ~30%.
- Owned PostgreSQL, MongoDB, Redis, AWS/Heroku infrastructure.

G2.COM – Chicago, IL

Apr '22 – Mar '23 (11 months)

Senior Software Engineer

- Contributed to high-traffic Rails services and DevOps operations.
- Rapidly onboarded into large production codebase and deployment ecosystem.

TRAVEL HEALTH AMERICA &

LIFESTREAM DEVELOPMENT GROUP – Bismarck, ND

Spring '01 – Apr '22 (20+ years)

Senior Full-Stack Software / DevOps Engineer, IT Consultant

- Scaled infrastructure from 1→22 servers and eliminated third-party IT.
- Saved ~\$250k in operational costs.
- Built and maintained multiple EMR/EHR platforms and hired internal IT team.

GRATIEL TECHNOLOGIES – Bismarck & Steele, ND

Jul '12 – Jul '23 (11+ years)

Information Technology Consultant

- *Delivered Rails platforms for healthcare, legal mediation, and employee portals.*
- *Built automation for data migration, monitoring, backups, and DevOps workflows.*
- *Implemented Chef and Docker automation for client environments.*

FIRST COURT, INC – Mandan, ND

Jun '12 – May '16 (4 years)

Systems Administrator / DevOps & Full-Stack Software Engineer

- *Modernized server infrastructure, backups, and cloud-hosted legal applications.*
- *Supported real-time online settlement testing platforms.*

SYKES ENTERPRISES – Bismarck, ND

Jul '99 – Nov '01 (2.3 years)

Computer Support Technician

- *Delivered Tier-2 technical support for software, hardware, networking, telephony, and email systems supporting Gateway Computers customers.*
- *Diagnosed and resolved customer issues across Windows environments and consumer hardware platforms.*
- *Provided customer-facing technical troubleshooting and clear communication to non-technical users.*
- *Contributed to team expansion from 10 → 30 technicians through high service quality and performance.*
- *Helped the team achieve #1 national performance ranking for 6 consecutive months.*

NORTH DAKOTA OFFICE OF ATTORNEY GENERAL – Bismarck, ND

Jan '95 – Nov '96 (1.9 years)

Computer Technician, Programmer-Analyst, Website Designer

- *Developed first employee evaluation system and first public website for the agency.*

LICENSES & CERTIFICATIONS

ARRL Extra Class License - FCC

Jun '24

AWS Essential Training for Developers - LinkedIn

Jul '22

CSSLP Cert Prep: 4 Secure Software Implementation - LinkedIn

Jul '22

Learning the OWASP Top 10 - LinkedIn

Jul '22

ARRL General Class License - FCC

Feb '22

Ruby on Rails II: Advanced Real-world Techniques - The Pragmatic Studio

Jun '11

Ruby on Rails - The Pragmatic Studio

Dec '10

ARRL Codeless Tech License - FCC

Jan '95

ONLINE PROFILES

Personal – <https://eric.wanchic.com>

LinkedIn - <https://www.linkedin.com/in/wanchic>

GitHub - <https://github.com/wanchic>

StackOverflow – <https://stackoverflow.com/users/1257980/eric-wanchic>

Dev.to – <https://dev.to/wanchic>

IMPACT

Rails 5→7 migration • Docker platform adoption • CI/CD enforcement • Legacy modernization • Infrastructure cost reduction

HIGHLIGHTS

- *Reliable operations mindset: backups, patching, least privilege, observability.*
- *Clear communicator: runbooks, documentation, and user-friendly support.*
- *Comfortable owning systems end-to-end.*